Notification of Service Disconnection
客戶終止服務通知書

HelloVoice.com

Part A : (To be completed by Customer) **客戶填寫資料**

Customer Information **客戶資料**

Mr. / Ms. / Mrs. Surname姓: Given names名: Chinese name中文姓名:

Company 公司名稱

Mobile phone手提電話: Email Address電郵地址:

- @ .com

Part B: Service requested for termination: **欲終止之服務計劃**

Please choose following options : **請選擇以下服務** :

- ☐ Hellovoice Standard plan **標準服務計劃** **Hellovoice number** _____
- ☐ Hellovoice Executive plan **卓智服務計劃** **Hellovoice number** _____
- ☐ Hellovoice Infobox plan **資訊寶** **Hellovoice number / Email alaise** _____
- ☐ Infoline service **Infoline number** _____
- ☐ Inforeach plan **Inforeach number** _____

Cancellation Reason: 取消服務原因

- ☐ Promotional Offer has expired **推廣優惠已完結**
- ☐ Line Busy **線路繁忙**
- ☐ Service Coverage **服務範圍不足夠**
- ☐ Others, please specify **其他 , 請說明** _____
- ☐ Not the type of service I need **不是我需要的服務**
- ☐ High price **價格太貴**

The customer authorises # to terminate the number(s) and / or services (features) identifies above (each a "Service") and acknowledges and agrees that # excludes all liability to the Customer and any thrid party which may arise out of or in connection with termination of the services whether in contract, tort, or otherwise and including direct loss and indirect loss (including loss of profit, goodwill or business opportunity or any other consequential loss or any cost relating to any interruption of the Customer's or any others party's business) incurred by the Customer or any third party. I also agree that prepay amount will not be refundable or transferable.

本人授權 # 終止上述電話號碼及/或服務(功能) 並知悉及同意以下事項 :
客戶及任何第三方若因終止服務而引致合約、民事訴訟或與此有關，或/及包括之任何直接或間接損失 (包括利潤損失、商譽損失、商業機會或引致之任何損失、或客戶或其他人士因商務中斷之有關損失) , #無須負起任何責任。
本人亦知悉已繳付費用不會退還及轉讓。

申請人簽署及日期 :
Authorised Signature & Date : _____
Name : **姓名** _____
(Block letter **請用大階填寫**)

公司印鑑 :
Company Chop of the Customer:
(if available **如適用**) _____

Please FAX or POST this form to Hellovoice Customer Service **請將表格傳真或郵寄到本公司服務處**
Address: Unit 1301, 13/F, Shun Kwong Commercial Bldg, No. 8 Des Voeux Road West, H.K. Fax Number / **傳真號碼**: 3150 3151
地址: 香港上環德輔道西8號信光商業大廈13樓1301 室 Tel Number / **電話號碼**: 3005 8888